











Quick Software

Software Solutions that work for you

FrontDesk is a product designed specifically for Retail Travel Agencies to efficiently handle CRM (Customer Relationship Management), increase productivity and reduce the overall cost of communicating with clients.

Key Features

- ✓ Detailed traveler and company information is contained in a comprehensive database.
- ✓ FrontDesk imports the booking file directly from Galileo, Worldspan or Amadeus, to automate documentation.
- ✓ FrontDesk produces standardised professional documentation, polishing the communication skills of consultants and ensures continuity, i.e. client does not notice when a specific consultant goes on leave.
- ✓ On the fly SMS's* provide a fast and cost effective method of communication.
- ✓ Mass SMS or emailing (by client profile) functionality makes FrontDesk a powerful marketing tool. FrontDesk can be used to send a monthly newsletter, weekly specials or target markets specified by profile, e.g. an Invitation to all Executives who enjoy golf.

Key Features

- ✓ Email, SMS and faxing facilities keep the consultant at his/her desk increasing productivity and cutting down on stationery and communication costs.
- ✓ Easy handover between consultants. At any time a colleague can establish where a booking is up to, what communication has been sent, etc.
- **✓** Your Company's terms and conditions are sent with every booking confirmation.
- ✓ Create a paperless office, using FrontDesk to replace booking cards and client files.
- ✓ Management can monitor productivity, e.g. how many quotes are converted to bookings, including the elusive verbal quotes and generate other useful reports.
- ✓ Management can quickly deal with client queries or complaints by accessing the file in FrontDesk without having to physically locate a file.

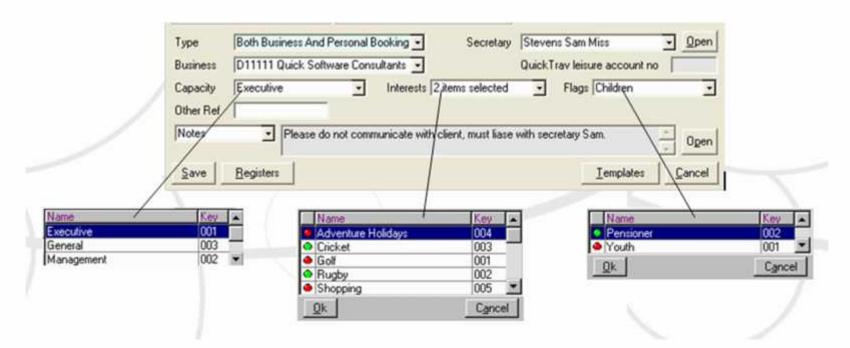
Capture Individual Contact screen





Capacity/Interest & General Flags

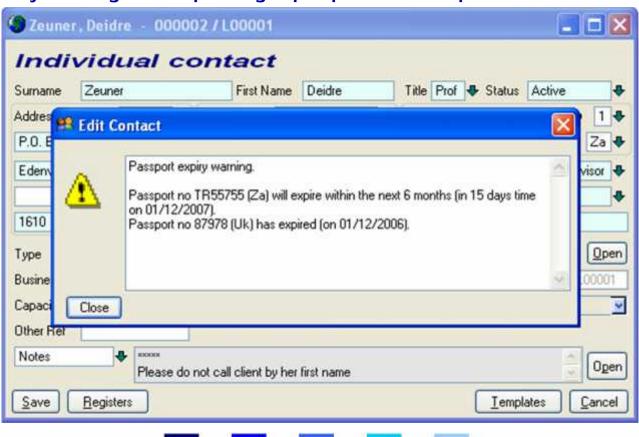
Profile clients using 'Capacity', 'Interests' and 'Flags' tables. These tables can be populated per your Organisation's requirements. Mass email per flag/s.





Passport Expiry warning

QuickTrav FrontDesk records the expiry date of passenger passports, Early warning alerts if passenger' passports are to expire within 6 months



Capture a fixed format Quote

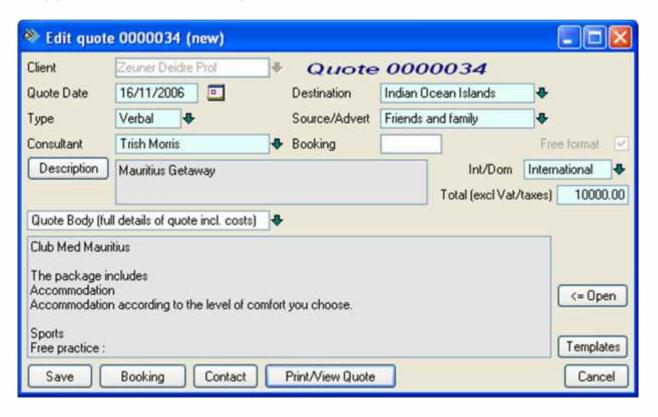
Add several options to your quote in an easy to navigate form





Capture free format Quote

Use free format quotes to create templates, or to copy and paste quotes received from suppliers such as Tour Operators





Quote



Demo Data

Postal Address 9:0 Box 2571 Edenvals 1610 Ossneng Physical Address 8d Voortreider Rd Edecyale Schannesburg Gestang Tell
Fat:
Internet:
Email:
Co Reg:

Co Reg 2:

-27 11 451 9100 -27 11 509 4385 www.quicksoffmare.co.cs mates@quicksoffmare.co.cs 1668 015002 13 450130465

Travel Quotation

We are pleased to confirm the following quotation as requested.



Quote details

Date: 16.01/2010

Quote No: 0000006

Consultant: Trisha Morris

Destination: Indian Ocean Islands

Passengers 1

Morris Trish Ms

Primary client/contact details

Name: Ms Trish Morris (ref 000003) - Sponge Bob's Cleaning Services

No's: Tel (W): 011 451 9100 Address: 86 Voortrekker Rd, Edenvale, 1610

Address: 80 Voortrekker Kd, Edenvale, 1
Email: trisham@quicksoftware.co.za

Quote Summary Option 1
Tour Package 0.00
Total R 0.00

OPTION I



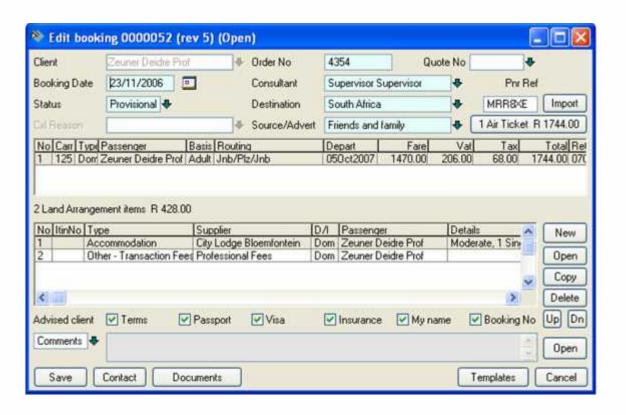
International Tour Package



Capture new booking

Import PNR files from CRS (Central Reservation System)

QuickTrav FrontDesk imports from Amadeus, Galileo, Worldspan or Sabre





Booking Confirmation



Postal Address P.O.Box 2571 Edecrate 1610 George

Physical Address 8d Voortrekker Rd Edecrate Schannesburg Oststeng

Tel (W): 011 451 9100

86 Voortrekker Rd, Edenvale, 1610

trisham@quicksoftware.co.za

Tel: Fax: Interpet: Email: Co Reg: Co Reg 2: Provisional Booking Confirmation

Primary client/contact details

Name:

No's

Email:

Address:

We are pleased to confirm the following travel arrangements as requested.



14/01/2010

Booking No: 0000006 (rev 1)
Pnr: L5MGCG
Consultant: Trisha Morris

Destination: South Africa

Summary R Air Ticket 1621.00 Total R 1621.00

Item 1

Domestic Air Ticket

Ticket Pastenger

Fare Fare Vat

Aprt Tax

Ohlsson A Mr

Aprt Tax Vat

Total R Type

Ticket No

Ms Trish Morris (ref 000003) - Sponge Bob's Cleaning Services



Itinerary



Demo Data

Postal Address POSm 2571 Edentale

Physical Address SS Vinewestow Rd. Ederrelle Johanneiburg Gouteng

Tel Determin Email: Cu Reg. Co Reg 2:

+27 11 451 #100 -27 11 609 43 85 www.goldoodhran.co.za matas@quicksofwara.co.za 1988-010903-23 4810130465

Itinerary



Pur:

Destination:

Booking details

Date: 14/01/2010 0000006 (rev 1) Booking No: LSMGCG Consultant Trisha Morris

South Africa

Oblsson A Mr

Primary client/contact details

Ms Trish Morris (ref 000003) - Sponge Bob's Cleaning Services

Tel (W): 011 451 9100 No a: Address: \$6 Voortrekker Rd, Edenvale, 1610 Email: trisham@quicksoftware.co.za



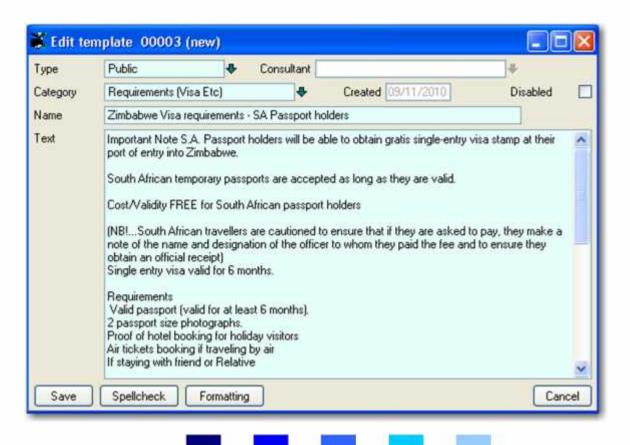
FLIGHT - Thu 05 Oct 2000 - 08:00

Passengers Confirmation No Flight No. Arrive Status Ticket No South African Airways Oblsson A Mr **PDILKS** 3597710072 SA1003 O R Tambo Bloemfontein 05 Oct 2000 08:00 Confirmed Economy (Y)



Templates

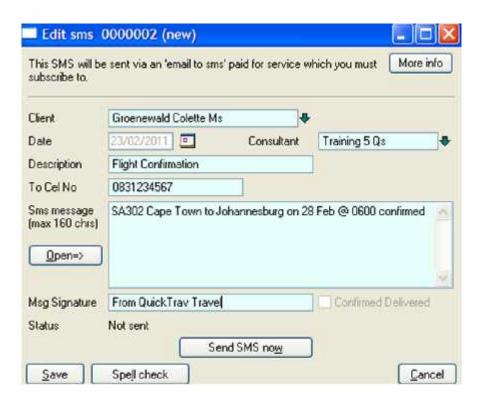
Users can create 'Templates' for any documentation /information that they need to relay on a recurring basis.





SMS

Sms travel details directly to your client





Mass Mailing

Mass SMS or emailing (by client profile) functionality makes FrontDesk a powerful marketing tool. FrontDesk can be used to send a monthly newsletter, weekly specials or target markets specified by profile, e.g. an Invitation to all Executives who enjoy golf.

